**Term and Condition**

**Terms and Conditions ("Terms")**

**Last updated: Feb 7, 2024**

Please read these Terms and Conditions ("Terms", "Terms and Conditions") carefully before using the www.arthaven.ca website operated by Art Haven.

Your access to and use of the Service is conditioned on your acceptance of and compliance with these Terms. These Terms apply to all visitors, users and others who access or use the Service.

By accessing or using the Service you agree to be bound by these Terms. If you disagree with any part of the terms, then you may not access the Service.

**Intellectual Property**

All contents, logo and other visual media that Art Haven created is Art Haven’s property and is protected by copyright laws.

**Purchases**

If you wish to purchase any product or service made available through the Service ("Purchase"), you may be asked to supply certain information relevant to your Purchase.

**Accepted Currency**

All transactions are processed in Canadian dollars.

**Refunds and Cancellations**

**For Birthday Parties/In-Store Events:**

* Birthday Party Deposits are non-refundable

**For Workshops:**

* Cancellations made 48 hours (2 days) before the workshop will receive a full refund.
* Cancellations made between 24 to 48 hours before the workshop will receive a 50% refund.
* Cancellations made less than 24 hours before the workshop will not be eligible for a refund

**For Summer Camps/ March Break Camps:**

* Cancellations made at least 30 days prior to the start date of the camp will receive a full refund.
* Cancellations made between 14 to 30 days before the camp start date will receive a 50% refund.
* Cancellations made less than 14 days before the camp start date will not be eligible for a refund.

**For After-School Clubs:**

* Cancellations made at least 14 days before the club's start date will receive a full refund.
* Cancellations made between 7 to 14 days before the club's start date will receive a 50% refund.
* Cancellations made less than 7 days before the club's start date will not be eligible for a refund.

**For Corporate/Offsite Events:**

* Cancellations made at least 14 days prior to the scheduled event date will receive a full refund of the deposit.
* Cancellations made between 7-14 days before the event will receive a 50% refund of the deposit.
* Cancellations made less than 7 days before the event will not be eligible for a refund of the deposit.

**Rescheduling:**

* Requests for rescheduling must be made at least 14 days prior to the event and are subject to availability.
* Rescheduling within 14 days of the event may incur additional charges or fees.

**Attendance Count Changes:**

* Final attendee counts must be confirmed at least 7 days before the event.
* Reductions in the number of attendees within 7 days of the event will not result in a reduction of fees.
* Increases in attendee numbers within 7 days of the event are subject to availability.

***General Terms:***

* All cancellation requests must be submitted via email or phone to be considered valid.
* Refunds will be processed within [number] business days of the cancellation request being approved.
* Rescheduling the event is subject to availability and must be requested in advance.
* No-shows without prior notification will not be eligible for refunds or rescheduling.

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***In case of unavoidable circumstances (e.g., extreme weather conditions, sudden illness), exceptions to the cancellation policy may be considered at the studio's discretion.***

**Gift Card**

Gift Cards are not refundable and have no cash value.  However, gift cards may be transferred at the time of purchase.

By redeeming your gift card, you agree that Art Haven has satisfied all of its obligations with respect to the redemption thereof.

Gift Cards do not expire and may be used to purchase at Art Haven.

**Links to Other Web Sites**

Our Service may contain links to third-party web sites or services that are not owned or controlled by Art Haven. Art Haven has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third party web sites or services. You further acknowledge and agree that Art Haven shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such web sites or services.

**Changes**

We reserve the right, at our sole discretion, to modify or replace these Terms at any time. What constitutes a material change will be determined at our sole discretion.

**Contact Us**

If you have any questions about these Terms. Contact us at: info@arthaven.ca